

SHRI



SAIBABA SANSTHAN TRUST, SHIRDI

At Post-Shirdi, Tal-Rahata, Dist-Ahmednagar

PIN-423109

Phone – (02423) 258866 Email – cctv.office@sai.org.in

Quotation for Comprehensive Annual Maintenance Contract APC05 KVA, UPS

Sealed quotations are invited from authorized dealers/agencies for Comprehensive Annual Maintenance Contract of **05 KVA, UPS**. This UPS are installed at Live darshan room Controlled Center, The detail technical specification of **05 KVA, UPS** is as follow-

Sr. No.	Technical specification of UPS	Period	Qty.	Rate	Amount (Incl. of Tax)
01	UPS Make: APC Capacity: 05 KVA, Model – SRC 5 KUXI Sr.No-B21524000158.	01year	01		

**1. Documents Required with Quotation.**

- Photocopy of PAN Card and GST registration.
- Bidder must be authorize dealer/partner/service centre, authorisation letter from concern should submitted.
- List of Existing customers, with Company and contact person details.

**2. Scope of Work**

- The Annual Maintenance Contract (CAMC) shall be fully Comprehensive On-site Maintenance Unit Maintenance service shall consist of preventive, breakdown and superlative maintenance of UPS. The contract will include repair/replacement of all defective parts at UPS unit.
- All parts of UPS should be covered in CAMC (Excluding batteries only.)
- UPS included in the contract has to be maintained for the complete duration of the AMC period.

**3. Comprehensive Annual Maintenance Contract (AMC) of UPS shall constitute the following:-**

- The CAMC is fully comprehensive on site package. The repair/replacements of all spare part, accessories is included at UPS unit. (Excluding batteries only.)
- Comprehensive Annual Maintenance Contract (CAMC) of UPS will remain valid for a period of One year from the date of awarding work Contract Order
- The maintenance contract covers charges for break down call and preventive maintenance for all the items.
- The maintenance contract includes labour, service, repairing / replacement of all the defective components for the entire period of contract on side
- However any additional items provided by the bidder would have to be fitted at no extra cost, as the fixing charges are deemed to be included in the Annual Maintenance Contract.
- The material used by the contractor should be of superior quality and in accordance to the desired specification. Any materials brought to the site, which is not as per the specification will be strictly rejected.
- The bidder should ensure minimum uptime of 99% for the UPS and break down calls should be attended within 24 hours including holidays. The UPS after attending the break down call should be made operational in any case.
- All types of tools, devices required to perform specified works including any temporary arrangement which may be necessary during maintenance work at work place shall be arranged by the bidder.

**4. Care of Equipment by Contractor:-**

- The equipment or any other parts therefore shall be maintained or open only by the authorized representative of the bidder.

- b) Any damage to the equipment occurred during the maintenance should be made good by the bidder. at their own expense.
- c) No alterations to be made, no new attachment fitted or repaired or adjustment made that can decrease/reduce the actual capability of the UPS
- d) All parts replaced by the contractor must be of same specification and make or, if such parts are not available in the market due to obsolescence, parts of different make and quality could be accepted provided such request is made in writing and items are of equivalent or superior quality.

**5. Terms and Condition.**

- 1) CAMC does not include Batteries of UPS.
- 2) Rate should be inclusive of all Taxes & F.O.R. Shirdi.
- 3) The rates quoted by the bidder shall be firm throughout the contract Period. (Including extension of time, if granted). Rates shall cover for charges of material, labour and other accessories and any kind of taxes, fees, duties and insurance etc. that are payable by bidder.
- 4) The quoted rates shall have to be valid for a period of 90 days (3 months) from the date of opening of quotations.
- 5) The repairing/servicing should be carried out in the office premises itself. However, only such work which cannot be done in the office premises will be allowed to be done outside with written permission of the Signing Authority of the Trust, only on providing standby equipment at no extra cost to UPS.
- 6) Scrap / unserviceable spares / materials should be handed over to Sansthan Representative and should be recorded in Service Report.

**6. Maintenance and Visit:**

- 1) It will be the main responsibility of the bidder to keep the UPS systems in full working conditions. The preventive maintenance of UPS is to be carried out on a quarterly basis.
- 2) Site visit report duly signed by SSST representative has to be submitted along with the bills.
- 3) Minimum four Quarterly visits must be attended by the bidder.

**7. Payment of Bills:**

- 1) Bill will be paid quarterly basis after completion of each AMC quarter.
- 2) **Deductions:** Statutory taxes and duties will be deducted at source as per Government norms.

**8. Quotation Submission:**

- 1) Quotation submission: from Date of - 27 / 08 / 2024. 5:00 PM. in the Sansthan's General Administration (Inward office.)
- 2) Quotations should be submitted in sealed Envelope as

Quotation for CAMCAPC 05 KVA, – CCTV Department.

Chief Executive Officer,  
Shri Saibaba Sansthan Trust, Shirdi  
At post-Shirdi. Tal - Rahata.  
District-Ahmednagar  
Pin code - 423109.

For draft approval.

**(Tukaram D.Hulwale)**  
Deputy Chief Executive Officer  
Shri Saibaba Sansthan Trust, Shirdi