

SHRI SAIBABA SANSTAHN TRUST, SHIRDI AP-Shirdi, Tal-Rahat, Dist-Ahmednagar PIN-423109

Phone – (02423) 258959 Email - it.office@sai.org.in

Quotation for Comprehensive Annual Maintenance Contract of 60 KVA Tata Liebert UPS

Sealed quotations are invited from authorized dealers/agencies for Comprehensive Annual Maintenance Contract of 60 KVA Liebert UPS. This UPS are installed at Data Center, Information Technology Department, Sai Prasadalaya Building, Shri Saibaba Sansthan Trust Shirdi. The detail technical specification of **60 KVA Tata Liebert UPS** is as follow.

| Sr. No. | Technical specification of UPS | Qty. |
|---------|---|------|
| 01 | <u>UPS Make: Tata Liebert</u> | 02 |
| | Capacity: Online 60 KVA | |
| | Input 3 Phase Output 3 Phase | |
| | 12V X 100AH Qty 32 (Two sets) Sealed Maintenance Free Batteries | |
| | Redundant Kit: UPS should be auto redundant (Auto failover) | |
| | Installation Date: 09/08/2020. Model: Hipulse-U | |
| | Serial Number : | |
| | 1) 202001HU4105, 2) 202001HU4106 | |

1. Documents Required with Quotation.

- 1. Photocopy of PAN Card and GST registration.
- **2.** Bidder must be authorise dealer/partner/service centre, authorisation letter from concern should submitted.
- 3. List of Existing customers, with Company and contact person details.

2. Scope of Work

- a) The Comprehensive Annual Maintenance Contract (CAMC) shall be fully Comprehensive Onsite Maintenance Contract. Maintenance service shall consist of preventive, breakdown and superlative maintenance of UPS. The contract will include repair/replacement of all defective parts.
- b) All parts of UPS should be covered in CAMC (Excluding batteries).
- c) UPS included in the contract has to be maintained for the complete duration of the CAMC period.

3. Comprehensive Annual Maintenance Contract (CAMC) of UPS shall constitute the following:-

- i) The CAMC is fully comprehensive on site package. The repair/replacements of all spare part, accessories is included.
- ii) The Comprehensive Annual Maintenance Contract (CAMC) of UPS will remain valid for a period of one year from the date of awarding of the Contract.
- iii) The maintenance contract covers charges for break down call and preventive maintenance for all the items.
- iv) The maintenance contract includes labour, service, repairing / replacement of all the defective components for the entire period of contract.
- However any additional items provided by the contractor would have to be fitted at no extra cost, as the fixing charges are deemed to be included in the Annual Maintenance Contract.
- vi) The material used by the contractor should be of superior quality and in accordance to the desired specification. Any materials brought to the site, which is not as per the specification will be strictly rejected.

- vii) The contractor should ensure minimum uptime of 99% for the UPS and break down calls should be attended within 24 hours including holidays. The UPS after attending the break down call should be made operational.
- viii) All types of tools, devices required to perform specified works including any temporary arrangement which may be necessary during maintenance work at work place shall be arranged by the contractor.

4. Care of Equipment by Contractor:-

- a) The equipment or any other parts therefore shall be maintained or open only by the authorized representative of the contractor.
- b) Any damage to the equipment occurred during the maintenance should be made good by the contractor at their own expense.
- c) No alterations to be made, no new attachment fitted or repaired or adjustment made that can decrease/reduce the actual capability of the machine.
- d) All parts replaced by the contractor must be of same specification and make or, if such parts are not available in the market due obsolescence, parts of different make and quality could be accepted provided such request is made in writing and items is of equivalent or superior quality.

5. Terms and Condition.

- 1. CAMC does not include Battery.
- 2. Rate should inclusive of all Taxes.
- 3. The rates quoted by the bidder shall be firm throughout the contract Period. (Including extension of time, if granted). Rates shall cover for charges of material, labour and other accessories and any kind of taxes, fees, duties and insurance etc. that are payable.
- 4. The quoted rates shall have to be valid for a period of 90 days (3 months) from the date of opening of quotations.
- 5. The repairing/servicing should be carried out in the office premises itself. However, only such work which cannot be done in the office premises will be allowed to be done outside with written permission of the Signing Authority of the Trust, only on providing standby equipment at no extra cost.
- 6. Scrap / unserviceable spares / materials should be handed over to Sansthan Representative and should be recorded in Service Report.

6. Maintenance and Visit:

- 1. It will be the main responsibility of the firm to keep the UPS systems in full working conditions. The preventive maintenance of UPS is to be carried out on quarterly basis.
- 2. Site visit report duly signed by SSST representative have to be submitted along with the bills.

6. Payment of Bills:

- 1. Bill will be paid quarterly basis after completion of each AMC quarter.
- 2. **Deductions:** Statutory taxes and duties will be deducted at source as per Government norms.

7. Quotation Submission:

Quotations should be submitted in sealed Envelope as

Quotation for CAMC 60 KVA –Information Technology Department.

Chief Executive Officer,
Shri Saibaba Sansthan Trust, Shirdi
At post-Shirdi. Tal - Rahata.
District-Ahmednagar
Pin code - 423109.

Fill rate in following format.

| Sr. No. | Technical specification of UPS | Qty. | Rate | Amount (Incl. of Tax) |
|---------|---|------|------|--------------------------|
| 01 | UPS Make: Tata Liebert | 02 | | |
| | Capacity: Online 60 KVA | | | |
| | Input 3 Phase, Output 3 Phase | | | |
| | 12V X 100AH Qty 32 (Two sets) Sealed | | | |
| | Maintenance Free Batteries | | | |
| | Redundant Kit: UPS should be auto redundant | | | |
| | (Auto failover) | | | |
| | Installation Date: 09/08/2020. Model: Hipulse-U | | | |
| | Serial Number : | | | |
| | 1) 202001HU4105, 2) 202001HU4106 | | | |

Quotation submission: from $24/05/2024\ 10:00\ am$ to $04/06/2024\ 5:00\ PM$. in the Sansthan's Inward office.

For any of the technical quires contact 02423-258953 or mail at it.office@sai.org.in

(Goraksha Gadilkar, I.A.S)

Chief Executive Officer

Shri Saibaba Sansthan Trust, Shirdi