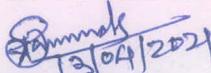
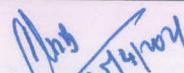


Information Technology Department, Shri Saibaba Sansthan Trust, Shirdi - E-Tender - Purchase of Firewall - Corrigendum

Sr. No.	Bidder Email Date	Bidder	RFP Page No. #	Clause (Tender Ref.)	Query/Suggestion/Clarification	SSST Response
1	Friday, 9 April, 2021	Uday Network Technologies	2	2.0 Tender Cost, Earnest Money Deposit & Security Deposit:	Our organisation Was registered under MSME/NSIC , we use to getTender fee & EMD Exemption under Govt of India norms,	Exemption is not allowed as per SSST procurement rules.
2	Friday, 9 April, 2021	Uday Network Technologies	5	4. Payments, Penalty: 1. 95% of payment after supply, successful Installation/configuration and inspection of all ordered material.	Payment -95% on Supply ,Installation & commissioning as per your tender, but we are requesting 75% against delivery balance onInstallation commissioning & acceptance.	No change in Payment terms.
3	Friday, 9 April, 2021	Gowra Bits & Bytes Private Limited	4	3.4 Warranty Period: In case of any hardware/device goes down within the warranty period, bidder/OEM should ensure it is operational within 12 hours. Failing to such case, bidder/OEM should replace the device within 24 hours until it is repaired. In case of software/OS failure, bidder/OEM should replace it within 6 hours.	Almost all OEM's provide Next Business Day Delivery for hardware failure. Hence, it is requested change this clause and mention "Next Day Delivery (even on weekends and bank holidays)".	Clause 3.4.4 ammended as : 3.4 Warranty Period: 4. In case of any hardware/device goes down within the warranty period, bidder/OEM should ensure it is operational within 12 hours. In case of hardware failure, firewall should be replaced within 24 hours OR Next Day Delivery (even on weekends and bank / public holidays)
4	Friday, 9 April, 2021	Gowra Bits & Bytes Private Limited	3	3.0 Qualification Criteria: Bidder should have experience of minimum two implementations of similar firewall being supplied.	Clarification Required : PI clarify similar firewall, firewall make can be other OEM too apart from the ones mentioned in the tender.	Bidder experience of minimum two Firewall implementations is mandatory. It can be either of the same make being supplied or similar configurations of other make.
5	Friday, 9 April, 2021	Cybernet IT Pvt. Ltd.	3	3.0 Qualification Criteria: Bidder Should have experience of minimum two implementation of similar firewall being supplied.	Kindly change this criteria to minimum two implementation of firewall being supplied. (As per customers requirement we design solution and implement accordingly also we take implementation and service 24/7 service from OEM till warranty period f firewall.)	Bidder experience of minimum two Firewall implementations is mandatory. It can be either of the same make being supplied or similar configurations of other make.


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